



Hospital Billing and Financial Assistance



Thank you for choosing Community Hospital. If you have any questions or concerns regarding your bill or need financial assistance please contact the billing office using the numbers below. It is our pleasure to assist you.

**Main Billing Number:
(970) 257-6200**

Insurance Type	Contact Information
Financial Counselors	(970) 644-3144 / (970) 644-3156
Financial Counselor - Grand Valley Oncology	(970) 644-3193
Self-Pay	(970) 644-6230
Worker's Compensation, Commercial & Auto Insurances	(970) 644-6225
Client Billing	(970) 644-6212
Secondary Insurances	(970) 257-6235
Medicare & VA	(970) 644-6203 (970) 644-6206
Medicaid/Rocky Mountain HMO	(970) 257-6217

Healthcare Billing Process

Thank you for choosing Community Hospital for your healthcare needs. We are proud to provide you with service. We are always happy to answer your questions, please feel free to call a billing representative listed on the front of this brochure.

General Billing Guidelines

- Within a few days of receiving services at Community Hospital you will receive an Itemized Statement of Services. This is not a bill. **However, it is important that you retain this statement for your records and reference.**
- If you do not have insurance, or your insurance does not provide you with 100 percent coverage for health care services, you will receive a Statement of Account from Community Hospital for any unpaid balances. The time period for receiving the statement can vary from a few weeks to six months dependent on the response we receive from your insurance company.
- You will receive a statement from Community Hospital when your physician uses laboratory services, **even if you did not visit Community Hospital for your testing.** This could be for blood work, urine samples, pap smears, a biopsy, or other samples sent for us to analyze.
- In addition to your hospital statement, **you may receive another bill from a physician for professional fees associated with services such as radiology, pathology or anesthesiology.** Physicians in these specialties have staff privileges at Community Hospital but do not work for the hospital and therefore, bill separately.

Financial Assistance

Community Hospital will provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility for financial assistance or for government assistance. Consistent with our mission to improve the health and quality of life of the individuals we serve, Community Hospital also has two financial assistance programs available for non-emergent care, the Colorado Indigent Care Program and Community Hospital Sliding Scale Program.

We encourage patients to apply for financial assistance and patients with or without insurance are eligible. This assistance is only for use on balances after all other payors have processed.

Financial assistance is not insurance and is not accepted by other healthcare providers and may not be combined with cash discounts. The type of services you receive determines the financial assistance program you may qualify for. Services excluded from all financial assistance programs include but are not limited to: plastic surgery, dental services.

Community Hospital will accept proof of financial assistance from other facilities. In this instance, patients are required to provide their current financial assistance cards along with a current picture id.

Financial Assistance is not considered to be a substitute for personal responsibility.

Patients are expected to cooperate with procedures for obtaining financial assistance, and to contribute to the cost of their care based on their individual ability to pay.

Colorado Indigent Care Program (CICP): This is a program sponsored by the state of Colorado. Applicants must be Colorado residents and establish lawful presence in the United States. If you qualify for CICP, you will automatically also qualify for Community Hospital's Sliding Scale Program.

Qualifying services: Emergency services (facility and physician charges), inpatient care, hospitalist charges and Grand Valley Oncology services.

Required documents include (but are not limited to):

- Medicaid and/or CHCP+ denial for every family member who may be eligible
- Copies of personal and business checking and savings bank statements
- Copies of all income sources
- Documentation of U.S. citizenship and Colorado residency

Copayments for services range from \$0 - \$2,480 depending on approved qualification level.

Community Hospital Sliding Scale Program: This program is solely funded by Community Hospital. There are no residency requirements.

Qualifying services: Emergency (facility and physician charges), inpatient care, hospitalist charges, Grand Valley Oncology services and outpatient services including but not limited to (lab, radiology, surgery, observation stays).

Required documents include (but are not limited to):

- Medicaid and/or CHCP+ denial for every family member who may be eligible
- Copies of personal and business checking and savings bank statements
- Copies of all income sources

Copayments for services range from \$0 - 58.5% of balance depending on approved qualification level.

Family Size	CICP Income Maximum	Sliding Scale Income Maximum
1	\$31,900	\$61,675
2	\$43,100	\$83,079
3	\$54,300	\$104,492
4	\$65,500	\$125,934
5	\$76,700	\$147,301
6	\$87,900	\$169,641

If you need financial assistance or would like to receive a full copy of our financial assistance policy, please call 970-644-3144 / 970-644-3156, Grand Valley Oncology at 970-644-3193 or visit our website at: www.YourCommunityHospital.com

We are now a CAAS site for Health First Colorado (Medicaid).



2351 G Road
Grand Junction, CO 81505
(970) 242-0920
www.YourCommunityHospital.com

Community Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 970-242-0920.

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 970-242-0920.