

Financial Assistance - Plain Language Summary:

Community Hospital is committed to providing support to our families and patients who are having difficulty paying their medical bills. Our Financial Counselors are here to help you.

You and/or your family may qualify for discounted medical services by applying for financial assistance (FA) through the Financial Assistance Program (FAP) at Community Hospital. FA is not health insurance, and does not replace health insurance. You can have FA, even if you have insurance. If you qualify for FA, your assistance discounts will apply to your balance after health insurance has processed and/or paid its portion. If you do not have health insurance, FA may help lower or eliminate the cost of your Community Hospital bill for emergency and medically necessary services.

If you qualify for FAP, you will not have to pay more than the amount generally billed (AGB) to insured individuals for emergency and medically necessary care. FAP does not cover elective procedures. If you receive services from a provider that bills separately from Community Hospital, it will not be covered by FAP.

Applications are free and are available in a variety of ways.

1. Download an application by clicking the Financial Assistance Application link on our website (click on 'Patients & Visitors' tab and then 'Billing and Financial Assistance tab').
2. Call one of our Financial Counselors at (970) 644-3144, (970) 644-3156, or (970) 644-3193 (Grand Valley Oncology). During this call, our financial assistance counselors are happy to assist you with your financial assistance needs.
3. Visit Community Hospital to pick up a financial assistance application from one of the financial assistance counselors. Stop at the front desk and a financial assistance counselor will be contacted. Community Hospital is located at 2351 G Road, Grand Junction, CO 81505.

Because eligibility is based on household assets and income, you apply for FAP as a family. We review your family size, income and assets, in order to make a determination on what level of financial assistance you may qualify for. The scales shown on the website are a guideline of programs that may be available to you. The complete list of required documentation is included with the FAP application. Our recommendation is to speak with one of our financial counselors for screening prior to submitting an application.

Community Hospital has two types of financial assistance programs available:

Colorado Indigent Care Program (CICP): Provides discounted health care services to low-income individuals at participating providers. CICP is funded with federal and state dollars. If you qualify for CICP, you automatically qualify for Community Hospital Sliding Scale. Qualifying services may include: emergency services (facility and physician charges), inpatient care, hospitalist charges and Grand Valley Oncology services. Services must be emergent or medically necessary.

Community Hospital Sliding Scale: This program is solely funded by Community Hospital. Qualifying services may include: emergency services (facility and physician charges), inpatient care, hospitalist charges, Grand Valley Oncology services, and outpatient services including, but not limited to: lab, radiology, surgery, observation stays.

Please note, this is only a summary of Community Hospital's FAP policy. The complete policy and application are available by calling our Financial Counselors at (970) 644-3144, (970) 644-3156, or (970) 644-3193 (Grand Valley Oncology). The complete FAP policy is also available at the hospital. Stop at the front desk and a financial counselor will be contacted. Community Hospital's address is: 2351 G Road, Grand Junction, CO 81505-9641. We also invite you to use any of the links on our website to access financial assistance information.