

Health care billing can be confusing. At Community Hospital, we are committed to helping you understand the billing process, our financial assistance programs and your insurance benefits. This section of our website has some general billing and financial information that we hope you find helpful. We are always happy to answer your specific questions.

Main Billing Number:	(970) 257-6200
Self Pay:	(970) 257-6230
HMO & Medicaid:	(970) 257-6208
Commercial Insurances:	(970) 257-6225
Medicare:	(970) 257-6203
Workers Compensation:	(970) 257-6235
Secondary Insurances:	(970) 257-6233
Client Billing:	(970) 257-6212
Financial Counselors:	(970) 644-3144
	(970) 644-3156
	(970) 644-3193 (Grand Valley Oncology)

#### General Billing Process Information:

Within a few days of receiving services at Community Hospital, you will receive an itemized statement of services. This is not a bill. However, it is important that you retain this statement for your records and reference.

If you do not have insurance, or your insurance does not provide you with 100 percent coverage for health care services, you will receive a statement of account from Community Hospital for any unpaid balances. The time period for receiving the statement can vary from a few weeks to six months or longer, depending on the response we receive from your insurance company.

You will receive a statement from Community Hospital when your physician uses laboratory services, even if you did not visit Community Hospital for your testing. This could be for blood work, urine samples, pap smears, a biopsy or other samples sent to us to analyze.

In addition to your hospital statement, you may receive another bill from a physician for professional fees associated with services such as radiology, pathology, or anesthesiology. Physicians in these specialties have staff privileges at Community Hospital but do not work for the hospital and therefore, bill separately.

#### Colorado Indigent Care Program (CICP):

This is a program sponsored by the state of Colorado. Applicants must be Colorado residents and establish lawful presence in the United States. If you qualify for CICP, you will automatically also qualify for Community Hospital's Sliding Scale Program.

Qualifying services include emergency services (facility and physician charges), inpatient care, hospitalist charges and Grand Valley Oncology services.

Required documents include (but are not limited to):

- Financial Assistance Application
- Medicaid and/or CHP+ denial for every family member who may be eligible
- Copies of personal and business checking and savings bank statements
- Copies of all income sources
- Documentation of U.S. citizenship and Colorado residency

Copayments for services range from \$0 to \$2,480 depending on approved qualification level.

Community Hospital Sliding Scale Program:

This program is solely funded by Community Hospital. There are no residency requirements.

Qualifying services: emergency (facility and physician charges), inpatient care, hospitalist charges, Grand Valley Oncology services and outpatient services including, but not limited to: lab, radiology, surgery, and observation stays.

Financial Assistance Scales:

**Income and Household Size Guidelines of programs that may be available to you:**

Family Size	CICP Income Maximum	Sliding Scale Income Maximum
1	\$31,900	\$61,675
2	\$43,100	\$83,079
3	\$54,300	\$104,492
4	\$65,500	\$125,934
5	\$76,700	\$147,301
6	\$87,900	\$169,641

**Sliding Scale levels coincide with CICP levels up to Level I and are discounted:**

Level	Assistance	Patient Owes
N & Z	100%	0%
A & B	90%	10%
C & D	80 %	20%
E & F	70 %	30%
G & H	58.50%	41.50%
I & J	58.50%	41.50%
K	58.50%	41.50%
L	58.50%	41.50%