



## JOB DESCRIPTION

**TITLE:** Pre-Op Resource Coordinator/Phlebotomist  
**DEPARTMENT:** Surgery  
**REPORTS TO:** Director of Surgical Services  
**FLSA:** Non-Exempt

### SUMMARY OF JOB:

Be the primary initial point of contact for physicians, staff, and patients while providing administrative support.

### RESPONSIBILITIES:

Colorado West Healthcare System expects job performance to be consistent with its mission and believes that each Employee contributes to improve performance by continuously searching for ways to increase efficiencies and enhance fiscal performance and viability.

### ESSENTIAL DUTIES AND RESPONSIBILITIES:

(The following statements are illustrative of the essential functions of the job and do not include other non-essential or marginal duties that may be required. Community Hospital reserves the right to modify or change the duties or essential functions of this job at any time. All responsibilities may not be performed by all incumbents.)

1. Initiates patient care by:
  - a. Maintaining a high level of accuracy, efficiency, and proficiency in specimen collection and processing
  - b. Following laboratory and hospital procedures to draw blood and/or obtain specimens from patients and accounts
  - c. Following applicable hospital policies regarding use of PPE during specimen collection and handling.
  - d. Following applicable hospital policies regarding both specimen and patient identification
2. Professionally answer incoming calls by:
  - a. Directing callers to the appropriate areas
  - b. Contacting staff and physicians when appropriate
  - c. Taking accurate and detailed messages when necessary and posting when appropriate
3. Demonstrates computer skills by:
  - a. Being proficient in use of Meditech, including order entry and scheduling
  - b. Being proficient in use of Surgical Information Systems (SIS)
4. Assemble patient charts by:
  - a. Maintaining appropriate par levels and interdepartmental paperwork
  - b. Organizing charts
  - c. Obtaining medical records as requested

- d. Making additional labels for patient charts as needed
  - e. Ensuring appropriate forms, orders and any other paperwork appropriate to service line are included in patient chart
5. Demonstrate clerical responsibilities by:
    - a. Maintaining an appropriate inventory of forms and supplies
    - b. Maintaining an appropriate inventory of specimen collection supplies
    - c. Presenting and explaining ABN (Advance Beneficiary Notice) to patients as needed
  6. Maintains the nursing station and maintains nursing support by:
    - a. Working closely with OR Manager/Director/Charge Nurse for efficiency of PreOp on a daily basis
    - b. Greeting and Directing patients and visitors
    - c. Greeting and Directing physicians
    - d. Working closely and communicating with all RNs for patient flow, assisting when needed
    - e. Being able to work independently with minimal supervision
  7. Other duties as assigned

**QUALIFICATIONS:**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**EDUCATION and/or EXPERIENCE:**

High school diploma or equivalent with at least one (1) year of clerical experience

OR

Equivalent combination of education and experience.

Phlebotomy experience preferred.

**LANGUAGE SKILLS:**

Must be able to speak, read and write English. Ability to read and interpret documents such as physician orders, medical charts, safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to effectively present information in one-on-one and small group situations to supervisors, patients, patient's family and other employees of organization. Able to work in a team-oriented environment.

**MATHEMATICAL SKILLS:**

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio, and percent.

**REASONING ABILITY:**

Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.

**INTERPERSONAL SKILLS:**

Demonstrates exceptional customer service skills using professional and team center attitude; builds relationships and proactively respects others. Requires adaptability with regular interpersonal contact.

**DECISION MAKING ABILITY:**

Work limited by standards and procedures. Adapts to recurring operational situations using formal and informal channels. Unusual situations are reviewed with a manager.

**ANALYTICAL ABILITY:**

Apply basic business or technical principles to routine and moderately complex problems. Concentrates and pays close attention to detail.

**COMPUTER SKILLS:**

To perform this job successfully, an individual should be computer-literate and have working knowledge of Microsoft Office applications.

**PHYSICAL DEMANDS:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit; have manual dexterity; handle or feel; talk and hear. The employee is occasionally required to stand; walk; reach with hands and arms; climb or balance; and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move up to 20 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.

**WORK ENVIRONMENT:**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is occasionally exposed to moving mechanical parts, risk of electrical shock, exposure to infectious diseases, and transmission of airborne disease. The noise level in the work environment is usually moderate.

**GENERAL COMPLIANCE REQUIREMENTS FOR ALL EMPLOYEES:**

Attends annual compliance and privacy training.

Responsible for complying with all federal, state and local rules and regulations.

Must comply with the Code of Conduct Guide.

Reports any observation of fraud, waste, abuse, and/or privacy violations to HR or CCO.

Reports any conflict of interest or relationship immediately.

**HIPAA:**

Ensures and adheres to strict confidentiality when handling patient information, according to the HIPAA Privacy Act and hospital policy and procedure regarding confidentiality. Complies with all hospital information security practices.

Has knowledge of and adheres to all compliance regulations, policies and procedures.

**Final Section** I understand that my employment is for an indefinite period of time and that his facility can change wages, benefits, and conditions of employment at any time.

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Employee Name & Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Supervisor Name & Signature

\_\_\_\_\_  
Date